

MVP

Mitchell Value Plan Maintenance Agreement



Heating & Air Conditioning, Inc.
Sales • Service • Installation

1398 Duncan Lane • Auburn, GA 30011 • 770-995-7585 • www.mitchellmechanical.com

As a Mitchell Mechanical MVP customer, we agree to provide you 2 Precision Tune-ups, Professional Cleanings and Safety Inspections as described below to help provide a comfortable, energy efficient and safe indoor environment.

BENEFITS: See full terms and benefits on the back of this agreement.

- Two pre-season preventative maintenance visits: one air conditioning visit and one heating visit per maintenance year*
- Reduced diagnostic fees
- No overtime fees
- Priority Customer Status
- 15% Discount on repair service (parts and labor) 24 hour Emergency Service
- 10% maintenance plan purchase price discount for Seniors Citizens, Military, Law Enforcement, Fire Services and Emergency Medical personnel
- 2lb R410A Refrigerant per system per maintenance year at no charge (R22 Refrigerant will be provided as long as it is available at 50% of the current retail value. Read more on the R22 phase out at www.mitchellmechanical.com/r-22-phaseout)
- Standard air filter change included on each visit
- Improved Efficiency
- 5% equipment replacement discount***
- Extended Equipment Life
- 5 Year Parts Replacement Guarantee****
- Improved Capacity
- Agreement is transferable
- No parts procurement fees for non-stock parts

PROCEDURES INCLUDE:

- Clean or replace standard air filters
- Inspect inside cooling coil. (Clean at discounted service rate if necessary.)
- Inspect primary and secondary drains
- Clean and test condensate drain
- Inspect blower components - clean and adjust as necessary
- Inspect condenser coil - clean as necessary
- Lubricate all moving parts (where applicable)
- Inspect all electrical connections
- Monitor air conditioner operating pressures for proper charge
- Inspect heat exchanger and burners - vacuum and/or adjust as necessary
- Adjust gas pressure as necessary
- Inspect pilot operation - adjust as necessary
- Monitor flue draft for safe operation
- Inspect and test safety controls
- Adjust air flow for proper temperature rise
- Inspect heat anticipator settings
- Inspect thermostat operations
- Inspect for defective heat exchanger

Name/Address/City/State/Zip _____		Location of Equipment _____	
_____		_____	
_____		_____	
Phone: Residence _____	Phone: _____	Customer # _____	
Phone: Cell _____			
Phone: Fax _____			

EQUIPMENT INCLUDED	MAKE	MODEL #	SERIAL #	WTY EXP DATE
Primary System (<small>Location of I.D. Unit</small>) _____				
1.1 _____				
1.2 _____				
Second System (_____)				
2.1 _____				
2.2 _____				
Third System (_____)				
3.1 _____				
3.2 _____				
Fourth System (_____)				
4.1 _____				
4.2 _____				
Filters: Size _____ Qty _____ Size _____ Qty _____ Size _____ Qty _____				

	* 3 YEAR MVP	* 2 YEAR MVP	1 YEAR MVP
Primary A.C. and Heating System	\$400.00	\$272.00	\$148.00
Each additional A/C and Heating System Qty ()	\$249.00 ea.	\$166.00 ea.	\$ 90.00 ea.
A.C. and Heating System Sub-Total	= \$ _____	= \$ _____	= \$ _____
Humidifier \$36.00 per year each Qty ()	= \$ _____	= \$ _____	= \$ _____
Electronic Air Cleaner \$52.00/year each Qty ()	= \$ _____	= \$ _____	= \$ _____
Space-Gard (or equivalent) Filter \$42.00/year each Qty ()	= \$ _____	= \$ _____	= \$ _____
Other Filter \$ _____ Qty ()	= \$ _____	= \$ _____	= \$ _____
Condensate Pump \$10.00/year each Qty ()	= \$ _____	= \$ _____	= \$ _____
Other (describe) _____ Qty ()	= \$ _____	= \$ _____	= \$ _____
SUB-TOTAL	= \$ _____	= \$ _____	= \$ _____
10% discount for Senior Citizens (55+), Military, Law Enforcement, Fire Services and Emergency Medical Personnel	- \$ _____	- \$ _____	- \$ _____
TOTAL	= \$ _____	= \$ _____	= \$ _____
First visit: spring/fall 20____			
Second visit: spring/fall 20____			
This agreement will renew spring/fall 20____			
Customer Approval _____			Date _____

TAKE ADVANTAGE OF 10% SAVINGS (PRIMARY A/C & HTG SYSTEM) BY CHOOSING OUR 3 YEAR MVP PLAN OR A 7% SAVINGS (PRIMARY A/C & HTG SYSTEM) BY CHOOSING OUR 2 YEAR MVP PLAN

A maintenance year includes one air conditioning maintenance visit and one heating maintenance visit. This agreement can not be modified to use two air conditioning maintenance visits or two heating maintenance visits instead of one of each. It also can not be modified to use a maintenance visit in lieu of a non-maintenance service call.

THE ADDITIONAL TERMS AND PROVISIONS ON THE REVERSE SIDE HEREOF FORM A PART OF THIS AGREEMENT